

Jennifer Behrends

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PROFILE

Work in a professional IT environment to support systems and applications.

EXPERIENCE

Technical Systems Analyst, County of Orange Healthcare Agency, Santa Ana, CA **2003-present**

Systems management and database administration of an OpenVMS Alpha Cluster running Oracle databases with Cerner Millennium clinical and financial applications. Systems engineer support for Cerner applications including domain management, OPS setup and monitoring support, code management, printer support and end-user support for Production and non-productions domains, and documenting procedures. BMC Patrol administrator for Cerner applications. Worked with help desk and application teams in production support for Millennium. Job requires working with project management staff for new rollouts of Cerner applications. Provide administration support to the programming staff supporting a Behavioral Health Mumps system running on a OpenVMS VAX cluster. Job requires after hours support.

Contract Systems Analyst, ACS State and Local Solutions, Inc, Santa Ana, CA **2001-2003**

Systems management of an OpenVMS Alpha Cluster running Oracle databases with Cerner Millennium clinical and financial applications. Systems engineer support for Cerner applications including domain management, OPS setup and monitoring support, code management, printer support and end-user support for Production and non-productions domains. BMC Patrol administrator for Cerner applications. System management support for OpenVMS VAX system running MUMPS clinical applications and budget applications.

Systems Administrator, Metro IT, Inc, Irvine, CA **2001**

UNIX system administrator support for Compaq Tru64 servers and Redhat Linux PCs running an in house toll processing software. Documented configuration and process of the lane Linux systems. Setup, tested, and implemented Network Time Server (NTP) to all plaza servers and lane controllers PCs. Maintained hardware and software maintenance contracts.

Technical Specialist, Anaheim Memorial Center, Anaheim, CA **1999-2001**

Systems management of production OpenVMS VAX Cluster and Compaq Tru64 UNIX servers running clinical and financial applications. Supervisor of the Computer Operations staff. Administrator for Oracle time and attendance database and MUMPS database. Provided help desk, computer operations, and 24 hour on-call support to operations and applications staff.

OpenVMS Systems Manager, Financial Network Investment Corporation **1998-1999**

Systems management and database administration of an AlphaServer 2100, AlphaServer 4100, and a MicroVAX II running critical in-house financial applications with Oracle databases. Position requires completion of Operations tasks on an as needed basis. Provided help desk support to 2800 remote users in the United States.

Systems Manager, HealthCare Partners, Inc. **1997-1998**

Systems management and database administration of a two node AlphaServer 4100 OpenVMS cluster running a critical DSM ambulatory care and financial applications by IDX Corporation. Provided systems administration support to the development staff for the lab and data warehouse applications running on Digital UNIX. Provided help desk and after hours support to users in 48 sites in Southern California.

Contract Systems Manager, Mikon Computer Systems **1996-1997**

Systems management of a four node VAX 4000 OpenVMS cluster, two node AlphaServer 2100 OpenVMS cluster with a StorageWork FDDI subsystem, a two node AlphaServer 1000 cluster running Digital UNIX. These systems were running critical medical transaction processing, financial and clinical applications by Dunn and Bradstreet, Insight and Cerner Corporation. Job required interaction with the Operations, Network/PC, Helpdesk, and Application support teams. Provided after hours support.

Sr Systems Specialist, Quantum Health Resources**1994-1996**

Systems management of a mixed OpenVMS clusters, consisting of an AlphaServer 8460, DEC 7760, VAX 6650, 2 VAX 4105a's, and 2 AlphaServer 2100's running a in-house clinical application using an Oracle database. Worked with a project management staff during hardware and software upgrades. Completed migration of clinical and business applications from the VAX to Alpha platform. Designed, programmed and managed help desk software. The rollout of the helpdesk software to clinical users across the 50 branches in the United States. Provided system administration and end user support for the Unix server running an EIS application.

Systems Programmer, Kaiser Permanente**1992-1994**

Systems management of a remotely attached OpenVMS cluster and networked OpenVMS systems running a critical DSM lab management system for the Southern California region. Tasks included daily monitoring of the system and database. Programming assignments included tasks to automate system and application management procedures. Worked closely with application programmers and network support staffs. Provided after hours support.

EDUCATION

- Bachelors of Science in Information Systems, University of Redlands, Redlands, CA
- Cerner Corporation
 - Millennium Fundamentals
 - System Management Workshop I
 - System Management Workshop II
 - Open Engine / Open Port
 - Oracle Database Administration
- Citrix Corporation
 - Citrix MetaFrame XP Administration
- Digital Equipment Corporation
 - OSF/1 System Administration
 - All-In-1 System Management
 - DSM System Management
 - VAXCluster Management
 - OpenVMS Utilities and Commands
 - OpenVMS System Management
- HP OpenVMS v7.0 Certification Test
- Oracle Corporation
 - Introduction to Oracle: SQL and PL/SQL
- Quickstart
 - Windows 2000 Administration

SKILLS

OpenVMS system administration, OpenVMS cluster management, AlphaServer GS80, AlphaServer 8460, AlphaServer 4100, AlphaServer 2100, AlphaServer 1000, VAX 10630, VAX 7630, VAX 7610, VAX 4000, VAX 4105, StorageWorks, Tru64 UNIX, TCP/IP, MUMPS administrator, Oracle database administrator, Rdb administrator, Cerner Systems Engineer, Cerner Classic Applications, Cerner Millennium Applications, IBM Websphere, IDX Applications, Maintenance Contracts, Offsite Storage Management, Disaster Recovery planning and implementation, High Availability, End-user telephone support, Developer support, Operations training, Terminal server, Citrix Meteframe, BMC Patrol administration , Microsoft Windows 2000, Microsoft Windows XP, Microsoft Windows NT, Microsoft Word, Microsoft Excel, Microsoft Project, Microsoft Visio, Microsoft Access